

# PROHIBITED AND RESTRICTED ITEMS POLICY

## INTRODUCTION

["SNK MARKET DATA RESEARCH SDN BHD"] ("we" or "us" or "our") respects the privacy of our users ("user" or "you"). This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website [ our website] [our mobile application], including any other media form, media channel, mobile website, or mobile application related or connected thereto (collectively, the "Site"). Please read this privacy policy carefully. If you do not agree with the terms of this privacy policy, please do not access the site.

We reserve the right to make changes to this Privacy Policy at any time and for any reason. We will alert you about any changes by updating the "Last Updated" date of this Privacy Policy. Any changes or modifications will be effective immediately upon posting the updated Privacy Policy on the Site, and you waive the right to receive specific notice of each such change or modification.

You are encouraged to periodically review this Privacy Policy to stay informed of updates. You will be deemed to have been made aware of, will be subject to, and will be deemed to have accepted the changes in any revised Privacy Policy by your continued use of the Site after the date such revised Privacy Policy is posted.

### PLEASE NOTE:

Hence forth we use [ our website] to represent any of the following website developed and maintained by SNK Market data research sdn. Bhd.

1. [www.snkmdr.com](http://www.snkmdr.com) | \*.snkmd.com\*
2. [www.auto-boxe.com](http://www.auto-boxe.com) | \*.auto-boxe.com\*
3. [www.cols365.com](http://www.cols365.com) | \*.cols365.com\*
4. [www.allclaims.com.my](http://www.allclaims.com.my) | \*.allclaims.com.my\*

Hence forth we use [ our Mobile Application] to represent any of the following website developed and maintained by SNK Market data research sdn. Bhd.

1. Allclaims-TH
2. Allclaims MY
3. Allclaims BI
4. COLS365

5. COLS DISTRIBUTOR

6. MMP

## PROHIBITED AND RESTRICTED ITEMS POLICY

It is Seller's responsibility to ensure that their proposed item complies with all laws and is allowed to be listed for sale in accordance with [ our website] or [ our mobile application] **terms and policies** before listing the item on the selling platform. For the Sellers' convenience, [ our website] or [ our mobile application] has provided below a non-exhaustive guideline on prohibited and restricted items that are not allowed for sale on [ our website] or [ our mobile application] . [ our website] or [ our mobile application] will update this guideline from time to time where necessary. Please visit this page regularly for updates.

## VIOLATION OF OUR TERMS OF SERVICE

Violations of this Prohibited and Restricted Items Policy may subject the Seller to a range of adverse actions, including but not limited to any or all of the following:

Listing deletion

Limits placed on Account privileges

Account suspension and termination

Legal actions

## LIST OF PROHIBITED AND RESTRICTED ITEMS

Animal and wildlife products (including, without limitation, wild animals)

Artifacts and Antiquities

Counterfeit currency and stamps

Credit and debit cards

Currency including, without limitation, digital currency

Drugs, medicines (prescribed or non-prescribed), drug-like substances and associated paraphilia

Telecommunication equipment that has not been registered with the Malaysian Communications And Multimedia Commission (MCMC), and electronic surveillance equipment and other similar electronic equipment such as cable TV de-scramblers, radar scanners, traffic signal control devices, wiretapping devices and telephone bugging devices

Embargoed goods

Firearms, weapons such as pepper spray, replicas, and stun guns, etc.

Government or Police related items such as badges, insignia or uniforms

Human parts or remains

Lock-picking devices

Lottery tickets

Pesticides

Potentially infringing items: Items including but not limited to replicas, counterfeit items, and unauthorized copies of a product or item which may be in violation of certain copyrights, trademarks, or other intellectual property rights of third parties.

Services: Unless expressly allowed by [ our website] or [ our mobile application], the provision of services, including but not limited to services that are sexual, illegal in nature or

in violation of the Terms of Service, are prohibited on [ our website] or [ our mobile application] platform.

Slot machines

Recalled items

Shares, stock, other securities and stamps

Tobacco or tobacco-related products, including without limitation electric cigarettes

Obscene, seditious or treasonous materials

Publications, books, films, videos and/or video games that do not comply with applicable laws in the country of sale and/or delivery

Stolen goods

Mislabeled goods

Goods that are currently sold within any Multi-level Marketing (MLM) network as their anchor product(s).

And any other items illegal or restricted in the jurisdiction of the Buyer and/or the Seller or which otherwise encourage illegal or restricted activities.

## Prohibited Food

For the safety of our Users, Sellers may not list the following food and food-related items on [ our website] or [ our mobile application]:

Listings containing medicinal claims - that is, a claim that the item is intended for use in the diagnosis, cure, mitigation, treatment, or prevention of disease in humans and/or animals, contraception, inducing anesthesia or otherwise preventing or interfering with the normal operation of a physiological function, whether permanently or temporarily, and whether by way of terminating, reducing or postponing, or increasing or accelerating, the operation of that function or

in any other way (for example, pharmaceutical drugs, contact lenses, misbranded dietary supplements);

Noxious food items - Food which contains any prohibited substances or substances in excess of permitted proportions, adulterated food without fully informing Buyer at the time of sale of the nature of the transaction;

Non-pasteurized dairy products;

Wild mushrooms

Any other food items hazardous to human health.

## **Non Prohibited Food**

Food not falling into the Prohibited Food category above must adhere to these minimum standards and guidelines

Expiration dates – all food items must be clearly and properly labelled with an expiration or “use by” date. Expired food items must not be listed.

Sealed containers – all food and related products sold on the Site should be packaged or sealed to ensure that Buyer can identify evidence of tampering or defect.

Perishable food items - Sellers who list perishable items should clearly identify in the item description the steps that they will take to ensure that the goods are properly packaged.

**If you see a listing that violates our policies, please report it to us by from contact us page. When a policy violation occurs, we will send an email, system message and push notification to Seller to let them know that the listing has been removed from our [ our website] or [ our mobile application]. We will also send an notification to Buyer of said listing. You are responsible for ensuring that your phone settings allow you to receive notifications.**

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