

# PRIVACY POLICY

**PLEASE READ THIS PRIVACY POLICY CAREFULLY. BY CLICKING OR CHECKING “SIGN UP”, “I AGREE TO MY MOTOR PAL’S PRIVACY POLICY”, “I AGREE AND CONSENT TO THE COLLECTION, USE, DISCLOSURE, STORAGE, TRANSFER AND/OR PROCESSING OF MY PERSONAL DATA FOR THE PURPOSE STATED IN, AND UNDER THE TERMS OF, MY MOTOR PAL’S PRIVACY POLICY” OR SIMILAR STATEMENTS AVAILABLE AT THE MY MOTOR PAL REGISTRATION PAGE OR IN THE COURSE OF PROVIDING YOU WITH THE SERVICES OR ACCESS TO THE PLATFORM, YOU ACKNOWLEDGE THAT YOU HAVE READ AND UNDERSTOOD THE TERMS OF THIS PRIVACY POLICY AND THAT YOU HAVE AGREED AND CONSENTED TO THE COLLECTION, USE, DISCLOSURE, STORAGE, TRANSFER AND/OR PROCESSING OF YOUR PERSONAL DATA AS DESCRIBED AND UNDER THE TERMS HEREIN.**

## Introduction to this Privacy Policy

1.1. My Motor Pal and its affiliates (collectively or individually, "My Motor Pal", "we" or "us" take your privacy seriously. Depending on your location, the My Motor Pal entity controlling your personal data will be SNK Market Data Research Sdn. Bhd. and/or as follows:

Malaysia: SNK Market Data Research Sdn. Bhd.

Where applicable, this Privacy Policy should be read in conjunction with the Country-Specific Riders for your jurisdiction.

1.2. In the course of providing you with the Services or access to the Platform (as defined in the Terms of Use), we will be collecting, using, disclosing, storing and/or processing data, including your personal data. In this Privacy Policy, Online Platform shall also refer to the relevant seller platform(s).

1.3. This Privacy Policy exists to keep you in the know about how we collect, use, disclose, store and/or process the data we collect and receive during the course of providing the Services or access to the Online Platform to you, our user, whether you are using our Online Platform as a buyer or a seller. We will only collect, use, disclose, store and/or process your personal data in accordance with this Privacy Policy.

1.4. It is important that you read this Privacy Policy together with any other applicable notices we may provide on specific occasions when we are collecting, using, disclosing and/or processing personal data about you, so that you are fully aware of how and why we are using your personal data.

1.5. We may update this Privacy Policy from time to time. Any changes we make to this Privacy Policy in the future will be reflected on this page and material changes will be notified to you. Where permissible under local laws, your continued use of the Services, access to the Online

Platform or use of the Services, including placing Orders (as defined in the Terms of Use) on the Online Platform, or express consent thereto, shall constitute your acknowledgment and acceptance of the changes we make to this Privacy Policy. You agree that it is your responsibility to check back frequently to see any updates or changes to this Privacy Policy.

1.6. This Privacy Policy applies in conjunction with other notices, contractual clauses and consent clauses that apply in relation to the collection, storage, use, disclosure and/or processing of your personal data by us and is not intended to override them unless we state expressly otherwise.

1.7. All of these terms apply to My Motor Pal's users, whether buyers or sellers, unless stated specifically to apply only to buyers or only to sellers.

## **The Personal Data We Collect From You**

2.1. Personal data means any information about an individual, whether recorded in a material form or not and whether true or not, who can be identified from that data (whether directly or indirectly), or from that data and other data to which we have or are likely to have access.

2.2. During the course of your use of the Online Platform and the provision of the Services, we may collect personal data about you, as follows:

(a) Where you are a buyer:

(i) Identity data, such as your name, gender, profile picture, and date of birth;

(ii) Contact data, such as billing address, delivery address, email address and phone numbers;

(iii) Biometric data, such as voice files when you use our voice search function, and facial and other bodily features and voice of yourself and/or another person featured in your video when you upload videos onto the Online Platform;

(iv) Account data, such as bank account details, bank statements, credit card details and payment details (such account data may also be collected directly by our affiliates and/or third party payment service providers);

(v) Transaction data, such as details about orders and payments, and other details of products and Services related to you;

(vi) Technical data, such as Internet protocol (IP) address, your login data, browser type and version, time zone setting and location, browser plug-in types and versions, operating system and platform, international mobile equipment identity, device identifier, IMEI, MAC address, cookies (where applicable) and other information and technology on the devices you use to access the Online Platform;

(vii) Profile data, such as your username and password, orders related to you, your interests,

preferences, feedback, and survey responses.

(viii) Usage data, such as information on how you use the Online Platform, products and Services or view any content on the Online Platform, including the time spent on the Online Platform, items and data searched for on the Online Platform, access times and dates, as well as websites you were visiting before you came to the Online Platform and other similar statistics;

(ix) Location data, such as when you capture and share your location with us in the form of photographs or videos and upload such content to the Online Platform;

(x) Marketing and communications data, such as your preferences in receiving marketing from us and our third parties, your communication preferences and your chat, email or call history on the Online Platform or with third party customer service providers; and

(xi) Additional information we may request you to submit for due diligence checks as required for identity verification (such as copies of government issued identification, e.g. passport, ID cards, etc.) or if we believe you are violating our Privacy Policy or our Terms of Use.

(b) Where you are a seller:

(i) Identity and contact data, such as your name, date of birth or incorporation, company name, address, email address, phone number and other business-related information (e.g. company registration number, business licence, tax information, shareholder and director information, etc.);

(i) Account data, such as bank account details, bank statements, credit card details and payment details (such account data may also be collected directly by our affiliates and/or third party payment service providers);

(ii) Transaction data, such as details about orders and payments, and other details of products and Services related to you;

(iii) Technical data, such as Internet protocol (IP) address, your login data, browser type and version, time zone setting and location, browser plug-in types and versions, operating system and platform, international mobile equipment identity, device identifier, IMEI, MAC address, cookies (where applicable) and other information and technology on the devices you use to access the Online Platform;

(iv) Profile data, such as your username and password, orders related to you, your interests, preferences, feedback and survey responses.

(v) Usage data, such as information on how you use the Online Platform, products and Services or view any content on the Online Platform, including the time spent on the Online Platform, items and data searched for on the Online Platform, access times and dates, as well as websites you were visiting before you came to the Online Platform and other similar statistics;

(vi) Location data, such as when you capture and share your location with us in the form of photographs or videos and upload such content to the Online Platform.

(vii) Marketing and communications data, such as your preferences in receiving marketing from us and our third parties and your communication preferences and your chat, email or call history on the Online Platform or with our third party seller service providers; and

(viii) Additional information we may request you to submit for authentication (such as copies of government issued identification, e.g. passport, ID cards, etc.) or if we believe you are violating our Privacy Policy or our Terms of Use.

## **How we receive your personal data**

2.3. During the course of your use of the Online Platform and our provision of the Services, we may receive personal data from you in the situations, as follows:

(a) When you browse our website (both mobile and web versions);

(b) When you create an account with us (as buyer or seller);

(c) When, as a seller, you list products and/or services for sale on the Online Platform and conduct transactions with buyers in respect of the sale and purchase of those products and/or services through the Online Platform;

(d) When you apply for, subscribe to or otherwise use any of the Services;

(e) When you make a transaction regarding the products available on the Online Platform;

(f) When you activate or use any payment-related functions available on the Online Platform or provided by our third party service providers;

(g) When you use any of the features, functions, mini-apps or mobile games available on the Online Platform or Services;

(h) When you record any user-generated content which is uploaded on the Online Platform;

(i) When you use the chat function on the Online Platform;

(j) When you subscribe to our publications or marketing collaterals;

(k) When you enter a competition, promotion or survey;

(l) When you participate in any activity or campaign on the Online Platform;

(m) When you log in to your account on the Online Platform or otherwise interact with us via an external service or application, such as Facebook or Google;

(n) When any other user of the Online Platform posts any comments on the content you have uploaded on the Online Platform or when you post any comments on other users' content uploaded to the Online Platform;

(o) When a third party lodges a complaint against you or the content you have posted on the Online Platform; and

(p) When you interact with us offline, including when you interact with our outsourced customer service agents.

2.4. We may collect personal data from you, third parties (including but not limited to agents, vendors, contractors, partners and any others who provide services to us, who collect your personal information and/or perform functions on our behalf, or with whom we collaborate, including but not limited to payment service providers, government sources of data, financial providers, credit bureaus, delivery, marketing and other service partners), our affiliates, or such data may be collected automatically when you use the Online Platform or the Services, as set out in this section. See also section 10 below on the collection of computer data.

2.5. Where we collect personal data from third parties and/or our affiliates, we will only collect your personal data, where permitted by law, for or in connection with the purposes for which those third parties or our affiliates are engaged, for the purposes of our collaboration with the third parties or affiliates, or for the requirement to carry out verification or due diligence checks. During the course of your use of the Online Platform and our provision of the Services, you agree that you have provided your consent (whether to us, the third party or our affiliates) to the transfer of your personal data from third parties and/or our affiliates to My Motor Pal for the purposes set out in this Privacy Policy or any other terms.

2.6. You must only submit personal data which is accurate and not misleading and you must keep it up to date and inform us of any changes to the personal data you have provided to us. We shall have the right to request for documentation and carry out the necessary checks to verify the personal data provided by you as part of our user verification processes or as required under law.

2.7. We will only be able to collect certain categories of personal data if you voluntarily provide the personal data to us or as otherwise provided for under this Privacy Policy. If you choose not to provide your personal data to us or subsequently withdraw your consent to our use of your personal data, we may not be able to provide you with certain features or functionality on the Services or access to the Online Platform.

2.8. If you provide personal data of any third party to us, you represent and warrant that you have obtained the necessary consent, license and permissions from that third party to share and transfer his/her personal data to us, and for us to collect, store, use and disclose that data in accordance with this Privacy Policy.

2.9. If you sign up to be a user on our Online Platform using your social media account or link your My Motor Pal account to your social media account or use certain other My Motor Pal social media features, we may access personal data about you which you have voluntarily provided to your

social media provider in accordance with the provider's policies and we will manage your personal data in accordance with this Privacy Policy.

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Revision #2

Created Fri, Jul 16, 2021 8:21 AM by [Krishnaa](#)

Updated Fri, Jul 16, 2021 8:41 AM by [Krishnaa](#)